

AMENDMENTS TO SPECIFICATION

Please replace the Abstract with the following paragraph:

A)

A method for operating a network of point of presence servers includes receiving a request from a user for a web page at a first web address, determining traffic loads of a plurality of customer web servers, determining a customer web server from the plurality of customer web servers, the customer web server having a traffic load lower than traffic loads of remaining customer web servers, directing the request from the user to the customer web server, receiving a request from the user for static content on the web page at a second web address, determining the point of presence server from the network of point of presence servers that is appropriate for the request, the point of presence server having service metrics more appropriate than service metrics of remaining point of presence servers from the network.

UDN0007 2

Docket No.: 60095-0039

On page 12, please replace lines 6 - 11 with the following amended paragraph:

In response to the user entry, the name of the customer's web site is passed (220) to a local client DNS (LDNS) 170, step 420. As discussed above, domain name servers typically translate textual names, or the like into IP addresses. If the LDNS does not know how to resolve the name, the DNS may route the request to another DNS. In this example, client DNS 170 passes (230) the name to an authoritative NameServer server (ANDS ADNS) 110, step 430.

A2